



Madeline Island Ferry Line
PO Box 66
La Pointe, WI 54850
715-747-2051

Position: Extended Season Ticket Seller

Reports to: Ticket Seller Coordinator

Company Overview: Madeline Island Ferry Line provides transportation between the picturesque towns of La Pointe and Bayfield. The Ferry Line respects its significance in area history and its location in the unique Apostle Islands region by continuing the distinguished tradition of providing ferry service between Madeline Island and Bayfield. Our Mission Statement includes the aim to provide positive cultural, environmental and economic impact to the Island and Bayfield communities, in addition to providing quality transportation to meet the present and future needs of residents and visitors.

Position Summary: The Extended Season Ticket Seller will provide excellent service to our customers. This position will be responsible for accurately generating tickets for ferry line customers, including contractors, tourists, and local businesses. This Mainland based position will be responsible for handling of freight, ensuring supplies and packages are transported to the island in a timely manner. Additionally, this position will maintain cleanliness of the passenger terminal building.

Major Responsibilities:

- Provide excellent customer service
- Follow the MIFL guidelines for ticketing processes
- Properly handle incoming freight and packages
- Ensure passenger terminal and bathrooms are clean and well stocked
- Ensure grounds and parking lots are well maintained and proper signage in place
- Manage parking lot during high-traffic times
- Other duties as assigned

Required Education / Experience / Skills:

- Customer service experience
- Ability to learn new technology for ticketing system
- Driver's license with clean driving record
- Excellent communication skills
- Self-starter
- Ability to adapt to changing situations quickly
- Works well independently and as a team
- Basic math skills, count money and make change accurately
- Ability to lift and maneuver 50 lbs, walk and stand on uneven surfaces
- Available to work a variety of shifts including weekends, holidays, days, nights, early mornings and during adverse weather

Starting Wage: Competitive

How to Apply: Application available on-line at madferry.com/employment or by calling 715-747-2051.

Date of Posting: October 28, 2022