



March 16, 2020

Dear Madeline Island Ferry Line Customers,

The Madeline Island Ferry Line is open and currently running our normal schedule, which can be found at madferry.com.

The health and safety of our customers and employees is a top priority, so we wanted to take a moment to update you on the steps we are taking to address our shared concerns in light of the presence of COVID-19 (coronavirus).

In accordance with the Centers for Disease Control and Prevention (CDC) we have implemented additional preventative measures to maintain a clean, healthy environment.

These efforts include:

- Making sure employees who are ill or displaying signs of illness (fever, cough) stay home from work.
- Increased cleaning and sanitizing of high contact public surfaces (i.e. handrails, door handles, etc.) of our vessels and passenger terminal areas.
- Directing all employees to frequently wash their hands according to recommended procedures.

We are doing everything in our power to provide a safe transportation experience for our customers and a healthy environment for our employees and community. We will continue to actively monitor and communicate updates on ferry service as needed. Please go to madferry.com/weather-alerts to sign up for our text notifications.

If you have any questions, please call our office at 715-747-2051.

Sincerely,

A handwritten signature in blue ink that reads "Gary W. Russell". The signature is written in a cursive style.

Gary W. Russell
Vice President